### Canadian Medical Education Journal Revue canadienne de l'éducation médicale



# Residents' burnout in COVID 19 pandemic environment L'épuisement des résidents en contexte de pandémie de la COVID 19

Elena Wood, Brittany Ange et Tasha Wyatt

Volume 12, numéro 1, 2021

URI: https://id.erudit.org/iderudit/1076172ar DOI: https://doi.org/10.36834/cmej.70709

Aller au sommaire du numéro

Éditeur(s)

Canadian Medical Education Journal

ISSN

1923-1202 (numérique)

Découvrir la revue

#### Citer ce document

Wood, E., Ange, B. & Wyatt, T. (2021). Residents' burnout in COVID 19 pandemic environment. Canadian Medical Education Journal / Revue canadienne de l'éducation médicale, 12(1), e182–e183. https://doi.org/10.36834/cmej.70709

© Elena Wood, Brittany Ange et Tasha Wyatt, 2020



Ce document est protégé par la loi sur le droit d'auteur. L'utilisation des services d'Érudit (y compris la reproduction) est assujettie à sa politique d'utilisation que vous pouvez consulter en ligne.

https://apropos.erudit.org/fr/usagers/politique-dutilisation/



# Residents' burnout in COVID 19 pandemic environment L'épuisement des résidents en contexte de pandémie de la COVID 19

Elena Wood, 1 Brittany Ange, 2 Tasha Wyatt3

<sup>1</sup>Department of Medicine, Medical College of Georgia, Augusta University, Georgia, USA; <sup>2</sup>Division of Biostatistics and Data Science, Department of Population Health Sciences, Medical College of Georgia, Augusta University, Georgia, USA; 3Department of Psychiatry and Health Behavior, Medical College of Georgia, Augusta University, Georgia, USA

Correspondence to: Elena Wood; email: eawood@augusta.edu

Published ahead of issue: October 5, 2020; published: February 26, 2021. CMEJ 2021, 12(1). Available at http://www.cmej.ca

© 2021 Wood, Ange, Wyatt; licensee Synergies Partners

https://doi.org/10.36834/cmej.70709. This is an Open Journal Systems article distributed under the terms of the Creative Commons Attribution License. (https://creativecommons.org/licenses/by-nc-nd/4.0) which permits unrestricted use, distribution, and reproduction in any medium, provided the original work is cited.

#### Introduction

Burnout is a prevalent problem among medical professionals affecting anywhere from 17% to 75% of individuals.<sup>1-3</sup> Residents are especially vulnerable due to factors including: long work hours, inexperience, and geographical relocation.4-7 Residents are on front line of patient care delivery especially during the COVID 19 pandemic. Burnout as a concept includes aspects of emotional exhaustion, depersonalization, and declining work satisfaction.

This study attempts to capture residents' experiences of burnout within the current COVID pandemic. Previous research showed burnout rates as moderate, and we expect those on the front lines to be much higher than the last time we surveyed them. The objective of the study is to use quantitative and qualitative methods to explore the association of burnout during the COVID 19 pandemic, across a wide variety of residency programs at one institution.

#### Methods

Participants included residents and fellows who were training in one of the 20 programs at the Medical College of Georgia (MCG) at Augusta University. The study employed an explanatory sequential design in which quantitative data is followed by qualitative data for interpretive purposes. The 22-item Maslach Burnout Inventory has been used extensively in research concerning burnout.8 Questionnaires that measure burnout along with demographic and practice information will be sent to all MCG residents (up to 500 residents) via Qualtrics. The survey respondents will also be invited to participate in a thirty minute one on one interview in which they will be asked to share their experience of burnout during this pandemic (up to 20 residents). Individual semi-structured interviews will include questions exploring resident perspectives burnout general mitigating/exacerbating factors during the COVID 19 pandemic.

The researchers are have taken a pragmatic approach in the process of data collection and analysis, which accepts philosophically that there are singular and multiple realities that can best be measured and observed using a combination of mixed methods research. All statistical analysis will be performed using SAS 9.4 and statistical significance will be assessed using an alpha level of 0.05. Data will be analyzed using descriptive and inferential statistics. The interviews' data will be transcribed, checked the accuracy using direct content analysis, and then an inductive analysis to understand residents' experiences on burnout during pandemic.

The study is approved by the Augusta University Institutional Review Board.

# Summary

This study is first step to document and understand effect of residents' practicing in pandemic environment on their burnout. This will lead to developing recommendation to residency program directors to prepare and retain the wellbeing of physicians in training.

## References

- Berg D, Divakaran S, Stern R, Warner L. Fostering meaning in residency to curb the epidemic of resident burnout:
   Recommendations from four chief medical residents. Acad Med 2019;94(11):1675-1678.

  <a href="https://doi.org/10.1097/ACM.0000000000002869">https://doi.org/10.1097/ACM.00000000000002869</a>
- Ishak WW, Lederer S, Mandili C, et al. Burnout during residency training: a literature review. *J Grad Med Ed*, 2009; 236–242. https://doi.org/10.4300/JGME-D-09-00054.1
- West CP, Dyrbye LN, Shanafelt TD. Physician burnout: contributors, consequences and solutions. *J Intern Med* 2018 Jun;283(6):516-529. https://doi.org/10.1111/joim.12752
- Dyrbye LN, & Shanafelt TD. A narrative review on burnout experienced by medical students and residents. *Med Educ*, 2016. 50, 132–149. https://doi.org/10.1111/medu.12927

- Eckleberry-Hunt J, Lick D, Boura J et al. An exploratory study of resident burnout and wellness. *Acad Med*, 2009; 84(2), 269–277. <a href="https://doi.org/10.1097/ACM.0b013e3181938a45">https://doi.org/10.1097/ACM.0b013e3181938a45</a>
- Martini S, Arfken CL, & Balon R. Comparison of burnout among medical residents before and after the implementation of work hours limits. *Acad Psych*, 2006, 30(4), 352–355. https://doi.org/10.1176/appi.ap.30.4.352
- Prins JT, Gazendam-Donofrio SM, Tubben BJ, et al. Burnout in medical residents: a review. *Med Ed*, 2007; 41, 788–800. <a href="https://doi.org/10.1111/j.1365-2923.2007.02797.x">https://doi.org/10.1111/j.1365-2923.2007.02797.x</a>
- 8. Maslach C, Jackson SE, Leiter MP. Maslach burnout inventory manual. 3rd ed. Palo Alto, CA: Consulting Psychologists Press; 1996.